**FOLKART YAPI SANAYİ TİCARET ANONİM ŞİRKETİ**

**PERSONAL DATA PROTECTION AND PROCESSING POLICY**

**FOLKART YAPI SANAYİ TİCARET ANONİM ŞİRKETİ**

**PERSONAL DATA PROTECTION AND PROCESSING**

For:

All-natural persons except employees of Folkart Yapı Sanayi Ticaret Anonim Şirketi whose personal data is processed by Folkart Yapı Sanayi Ticaret Anonim Şirketi

Prepared by:

Folkart Yapı Sanayi Ticaret Anonim Şirketi

Approved by:

Folkart Yapı Sanayi Ticaret Anonim Şirketi administrative board.

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# INTRODUCTION

## Introduction

Folkart Yapı Sanayi Ticaret Anonim Şirketi (“**Company**”) attaches the utmost importance to protecting the fundamental rights and freedoms of persons in the protection and processing of personal data, especially the right to privacy as set out in Article 20 of the Constitution. In this context, it pays attention to protect and process personal data under the Law No. 6698 on Protection of Personal Data (“**Law**” or “**Law of KVK**”) and acts with this understanding in all its planning and activities.

Our company does not only evaluate the protection and processing of personal data, which is the basis of the right to privacy, within the scope of compliance with the legislation, but puts the value it gives to persons based on its approach. Acting with this awareness, our company takes all necessary administrative and technical measures for the protection and processing of personal data under the Law.

## Aim of the Policy

The purpose of the Personal Data Protection and Processing Policy (“**Policy**”) is to protect the fundamental rights and freedoms of persons to the maximum extent, especially the right to privacy as set out in Article 20 of the Constitution, in the protection and processing of personal data, which is processed wholly or partly automatic ways under the purpose of the law, or by non-automatic means being part of any data filing system and is to inform the data subjects about the obligations, procedures and principles of our company and under the law. The main goal is to ensure full compliance with the legislation in the protection and processing of personal data performed by our company and to protect the right to privacy and data security right of the data subject.

## Scope of the Policy

This policy is prepared for and shall be under the specified persons being a natural person: Potential Employees; Employees; Trainees; Company’s Shareholders/Partners; Authorized Persons of Company; Subcontractor; Employees/Authorized Persons of Subcontractor ; Suppliers ; Employees/Authorized Persons of Supplier; Service Providers; Authorized Persons of Service Providers; Group Company Customers; Company Customers; Potential Customers; Business Partners; Employees/Authorized Persons of Business Partners; Financial Consultants; Third-Parties; Visitors; Family Members of Employee/Company’s Shareholder/Company’s Authorized Person. By publishing this Policy on our website, we inform these data subjects about the Law. This Policy shall not be applied to legal entities in any capacity whatsoever. For employees of our company, the “Personal Data Processing Policy for Employees” shall apply

This policy shall apply to the above-mentioned persons if their data is processed by our company in a wholly or partly automated way, or in a non-automated way being a part of any data filing system. This policy shall not be applied if the data is not included in the scope of “Personal Data” or if the personal data processing performed by our company are not covered by the above-mentioned means.

## Definitions

The concepts used in the enforcement of this policy mean the following meanings:

|  |  |
| --- | --- |
| Explicit Consent | Freely given specific and informed consent. |
| Manifestly Made Public | The concept of manifestly made public in the sense of “making it known to all“ is considered as one of the exceptions in Article 5 of the Law No. 6698,” the requirement to obtain the explicit consent of the natural person whose personal data is processed", which is necessary for the processing of personal data. |
| Obligation to Inform | The data controller must inform the persons to whom their data may be processed, for which purposes and for which legal reasons, and for which purposes it may be transferred. |
| Relevant Users | The person who processes personal data within the data controller organization or under the authority and instruction received from the data controller, except for the person or unit who is technically responsible for storing, protecting and backing up data. |
| Destruction | It refers to the deletion, destruction, or anonymization of personal data. |
| Processing of Personal Data | Any operation which is performed upon personal data such as collection, filing, storage, preservation, alteration, adaptation, disclosure, transfer, retrieval, making available for collection, categorization or blocking its use by wholly or partly automatic means or otherwise than by automatic means which form part of a filing system. |
| Board | Personal Data Protection Board |
| Relevant Persons/Data Subjects | It refers to Potential Employees, Employees, Trainees, Company’s Shareholders/Partners, Authorized Persons of the Company, Subcontractor, Employees/Authorized Persons of Subcontractor, Suppliers, Employees/Authorized Persons of Supplier, Service Providers, Authorized Persons of Service Providers, Group Company Customers, Company Customers, Potential Customers, Business Partners, Authorized Persons of the Business Partner, Employees/Authorized Persons of Business Partners, Financial Consultants, Third-Parties, Visitors, Family Members of Employees/Authorized Persons/Shareholders and Third-Parties whose personal data is processed (including sensitive personal data). |
| Personal Data | Any information related to an identified or identifiable natural person. |
| Authority | Personal Data Protection Authority |
| Processing Data Automatically | It is a self-performing processing activity performed by processor-owning devices such as computers, phones, watches, without human intervention within the scope of algorithms prepared in advance through software or hardware features. |
| Sensitive Personal Data | Data related to race, ethnic origin, political opinions, philosophical beliefs, religion, sect or other beliefs, appearance and dressing, membership of an association, foundation or trade-union, health, sexual life, criminal conviction and security measures, and biometrics and genetics are sensitive personal data. |
| Registry | Data Controllers’ Registry. |
| Company | Folkart Yapı Sanayi Ticaret Anonim Şirketi |
| Data Processor | Natural or legal person who processes personal data based on the authority granted by and on behalf of the data controller. |
| Filing System | Any recording system through which personal data is processed by structuring according to specific criteria. |
| Data Categories | It is a class of personal data belonging to a group or groups of people, in which personal data is categorized according to their common characteristics. |
| Data Subject | A natural person whose personal data is processed. |
| Data Controller | Natural or legal person who determines the purposes and means of the processing of personal data, and who is responsible for the establishment and management of the filing system. |

## Enforcement of the Policy

The Policy, which came into force on 31.12.2019 and regulated by Folkart Yapı Sanayi Ticaret Anonim Şirketi, is published on the company’s website *(www.folkart.com.tr)* and made available to data subjects.

# PROTECTION OF PERSONAL DATA

## Security of Personal Data

Under the Law, our company takes all necessary administrative and technical measures to ensure the appropriate level of security to store personal data securely and to prevent the illegal processing and access of personal data. The administrative and technical measures taken regarding the security of personal data are detailed in the Personal Data Storage and Destruction Policy of our company.

Our company has established the “Personal Data Protection Management System” to ensure compliance with the regulations in the Law and other legislation and it has created Personal Data Protection Committee within its body to ensure the implementation of the policy and other related policies.

## Supervision

Our company conducts the necessary supervision to establish the data security described above and to ensure the regularity and continuity of the measures taken. The Personal Data Protection Committee supervises the measures taken for the security of personal data.

## Privacy

Our company takes all necessary administrative and technical measures according to technological facilities and application costs to ensure that the relevant data controllers and processors do not disclose their data to anyone in violation of the provisions of Law and Policy and do not use it for processing. In this context, information and training activities about the Law and Policy are carried out for the employees of the company, and confidentiality agreements are signed as part of the recruitment processes of the employees.

## Unauthorized Disclosure of Personal Data

If the personal data processed by our company is obtained by others in ways that are not under the law, our company shall take the necessary actions to inform the data subject and the Board within the periods determined by the Board of this situation. If necessary, this shall be announced on the website of the Board or by any other method deemed appropriate by the Board.

## Protection of Legal Rights of Data Subjects

Our company respects and takes all necessary measures to protect the legal rights of data subjects concerning the enforcement of the Policy and the Law.

## Protection of Sensitive Personal Data

Data related to race, ethnic origin, political opinions, philosophical beliefs, religion, sect or other beliefs, appearance and dressing, membership of an association, foundation or trade-union, health, sexual life, criminal conviction and security measures, and biometrics and genetics are sensitive personal data. Our company is aware of the fact that sensitive personal data is data that, if learned by others, could cause the data subject to be suffered or discriminated, and therefore takes the appropriate measures determined by the Board to protect such personal data, which is processed under the law, with precision. Within this framework, it has a separate policy (Security Policy of Sensitive Personal Data) and a systematic procedure, clearly defined, manageable, and sustainable.

# PROCESSING AND TRANSFER OF PERSONAL DATA

## General Principles of Processing and Transfer of Personal Data

Personal data is processed by our company under the procedures and principles set out in the Law and this policy. Our company complies with the following principles when processing personal data.

### Conforming with the Law and Good Faith

Our company processes and uses personal data under the relevant legislation and the requirements of good faith. Following the principle of conforming with the good faith, our Company considers the interests and reasonable expectations of data subjects when trying to achieve its objectives in data processing. It acts in a way that prevents the appearance of results that the data subject does not expect and does not need to expect. Under the principle, it also ensures that the data processing in question is transparent for the data subject and acts under the notifying and warning obligations.

### Being Accurate and Up to Date if necessary

Our company ensures that the personal data it processes is accurate and up-to-date, taking into account the fundamental rights and legitimate interests of data subjects. In this context, it considers carefully the issues such as certainty of sources from which data is obtained, confirmation of its accuracy, evaluation of whether it needs to be updated. Our company keeps channels open to ensure that information of the data subject is accurate and up-to-date at all times under the due diligence. Keeping personal data accurate and up-to-date is essential in protecting the interests of our company as well as in protecting the fundamental rights and freedoms of data subjects.

### Being Processed for Specified, Explicit, and Legitimate Purposes

Our company determines the purpose of data processing clearly and precisely and ensures that this purpose is legitimate. If the purpose is legitimate, it means that the personal data our company processes is related to and necessary for the work it has performed or the service it has provided. Our company does not process data for other purposes other than those stated. In this respect, it is sensitive to compliance with the principle of certainty and clarity in legal transactions and texts in which personal data processing purposes are explained.

### Being Relevant, Limited and Proportionate to the Purposes for which Data is Processed

Our company considers the personal data processed to be convenient for the achievement of the stated objectives and avoids the processing of data that is not relevant to the achievement of the purpose or that is not needed. Our company does not collect or process personal data for purposes that do not exist and are considered to occur later. It performs the processing conditions set out in the act as if it is the first time it has started processing data to fulfill the needs that are likely to arise later. It also limits the processed data to only what is needed to achieve the purpose. Within the scope of the principle of proportionality, it creates a reasonable balance between data processing and its intended purpose.

### Being Stored Only for the Time Specified in Relevant Legislation or Required for Processing Purpose

Our company complies with these conditions if there is a period stipulated in the relevant legislation to store the data; otherwise, it shall only store the personal data for the period required for the purpose for which it is processed. In the absence of a valid reason for further storage of personal data by our company, such data is deleted, destroyed or anonymized. The procedures for storing and destroying personal data are detailed in the Personal Data Storage and Destruction Policy of our company.

## Conditions of Processing Personal Data

Our company does not process personal data without the explicit consent of the data subject. Personal data may only be processed in the event of one of the following conditions without the explicit consent of the data subject:

### It is expressly permitted by any law

Our company may process personal data without seeking the explicit consent of the data subject, as expressly permitted by any law.

### It is necessary to protect the life or physical integrity of the data subject or another person where the data subject is physically or legally incapable of giving consent

Our company may process personal data without seeking explicit consent to protect the life or physical integrity of data subjects where they are physically or legally incapable of giving consent.

### It is necessary to process personal data of parties of a contract, provided that the processing is directly related to the execution or performance of the contract

If the processing of personal data of the parties of a contract is necessary directly related to the execution or performance of a contract, as a natural flow of life, our company may process personal data of data subjects without explicit consent, limited to this purpose.

### It is necessary for compliance with a legal obligation which our company is subject to

Our company may process the personal data of the data subject without seeking explicit consent when it is necessary to fulfill its legal obligations as a data controller.

### The relevant information is manifestly made public by the data subject herself/himself

Our company may process the personal data of data subjects, which is manifestly made public by them, in other words, revealed to the public in any way, only for this purpose (manifestly made public) in case it is accepted that the legal interest which should be protected in the processing of such data, which is manifestly made public by data subjects and thus becomes known to all, has been eliminated.

### It is necessary for the institution, usage, or protection of a right

Our company may process the personal data of data subjects without explicit consent where it is legally necessary to process data for the usage or protection of a legitimate right.

### It is necessary for the legitimate interests of the data controller, provided that the fundamental rights and freedoms of the data subject are not harmed

Our company may process the personal data of data subjects in cases where the processing of personal data is necessary to ensure the legitimate interests of the data controller, without harming the fundamental rights and freedoms protected under the Law and Policy. Our company is sensitive to comply with the basic principles regarding the protection of personal data and to observe the balance of interests between our company and data subjects. Legitimate interest is an effective, specific, and already existing one that can compete with the fundamental rights and freedom of the data subject. Our company takes additional protective measures to prevent damage to the rights of the data subject. A reasonable balance is achieved between the interests of our company and the fundamental rights and freedoms of the data subject.

## Conditions of Processing Sensitive Personal Data

Our Company does not process sensitive personal data without the explicit consent of the data subject. Sensitive personal data may only be processed in the event of one of the following conditions without the explicit consent of the data subject:

### It is expressly permitted by any law

Sensitive personal data other than the health and sexual life of the data subject may be processed without the explicit consent of the data subject, where it is expressly permitted by law.

### Planning and Management of Health Services and Financing for Public Health Protection, Preventive Medicine, Medical Diagnosis, Treatment and Care Services

Sensitive personal data related to the health and sexual life of the data subject may be processed by persons under the obligation to keep secrets or by authorized institutions and organizations, for public health protection, preventive medicine, medical diagnosis, treatment and care services, planning and management of health services and financing.

## Conditions of Transfer of Personal Data

Our company may transfer personal data to third parties based on one or more of the following personal data processing conditions under Article 8 of the Law by taking the necessary security measures:

* The explicit consent of the data subject,
* A clear regulation regarding the transfer of personal data in the law,
* Personal data transfer is necessary for the protection of the life or physical integrity of the data subject or anyone else, and when the data subject is physically or legally incapable of giving consent, or his/her consent is not granted legal validity,
* It is necessary to transfer personal data of parties of a contract, provided that it is directly related to the execution or performance of the contract,
* It is necessary to transfer personal data for our company to fulfill its legal obligation,
* The relevant information manifestly made public by the data subject herself/himself,
* It is necessary to transfer personal data for the institution, usage, or protection of a right,
* It is necessary to transfer personal data for the legitimate interests of our company, provided that the fundamental rights and freedoms of the data subject are not harmed.

Sensitive personal data may be transferred based on one of the following conditions and provided that adequate measures are taken on a limited basis:

* The explicit consent of the data subject,
* A clear regulation in the Law regarding the transfer of sensitive personal data of the data subject other than the health and sexual life.
* Sensitive personal data related to the health and sexual life of the data subject may be transferred by persons under the obligation to keep secrets or by authorized institutions and organizations, for public health protection, preventive medicine, medical diagnosis, treatment and care services, planning and management of health services and financing.

### Conditions of Transfer of Personal Data Abroad

Our company may transfer personal data abroad with the explicit consent of the data subject under Article 9 of the Law by taking the necessary security measures.

Besides, in case of the existence of one of the conditions specified in Article 5(2) and Article 6(3) of the Law, our company may transfer personal data without the explicit consent of the data subject only to foreign countries declared to have adequate protection by the Board or in the absence of adequate protection, to foreign countries where data controllers in Turkey and the relevant foreign country undertake adequate protection in written and have the permission of the Board without prejudice to the provisions of the International Convention to which Turkey is a party.

# PERSONAL DATA CATEGORIES AND DATA SUBJECTS



## Personal Data Categories

Personal data is processed by our company by categorized as follows:



|  |  |
| --- | --- |
| Identity | Data containing information about the identity of the data subject: first name, last name, ID number, place and date of birth, gender, marital, status, ID card information(serial number, ID number, father’s name, registration number and place etc.) |
| Communication | Contact details of data subjects: phone number, e-mail address, address information, registered contact information( extension number, registered e-mail address) |
| Personnel Information | Information processed to obtain information that will be fundamental to the protection of personal rights of data subjects: Registration number, title, unit information, social security/retirement, driving license information, military status, permission information, size, height, weight information, etc. |
| Legal Process | Data processed within the scope of determination of the company's legal claims and rights, prosecution, and performance of its debts and legal obligations: Specimen of signature, contract information, power of attorney information, court and administrative authority decisions, information on receivables and rights, title deed and delivery information. |
| Safety of Physical Space | Personal data related to records and documents obtained when entering and inside physical spaces of the company: Entrance-exit records, magnetic card records, security camera records, license plates, etc. |
| Process Security | Personal data related to administrative, legal, and commercial security of data subject and the company while the company activities are performed: IP and MAC address, security codes and passwords, etc. |
| Finance | Personal data processed related to information, documents, and records showing the results of any financial relationship the company has established with data subjects and information related to bank account, payrolls, salary and bonus details, credit card information, tax number, payment information, credit information, assets and insurance information etc. |
| Visual and Auditory Records | Photographs, camera, and voice records that can be received except the safety of physical space of data subjects, as well as other documents in which this data is transferred: photographs attached to information documents, call center records, video interviews and meeting records, etc. |
| Correspondence | Information obtained from the company’s communication and information systems: Corporate phone call records, registered mail and e-mail records, internet access logs, software logs etc. |
| Professional Experience | Information related to degree, transcript, education/course/certificate, driving license, foreign language, reference, etc. recorded during and after recruitment of data subjects. |
| Location | Information about the location of data subjects |
| **SENSITIVE PERSONAL DATA** | |
| Health | Health information related to data subjects: Bill of health, blood group etc. |
| Criminal Conviction and Security Measures | Documents related to information on criminal conviction and security measures decisions about data subjects: criminal records. |
| Biometric Information | Biometric data related to data subjects: data required for the use of systems such as facial recognition in company premises. |

## Data Subjects

Only natural persons may benefit from the protection of this Policy and the Law. Data subjects in this scope are categorized as follows:

|  |  |
| --- | --- |
| Potential Employee | Natural persons who have applied to our company in any way or who have opened their CV and related information to our company's review. |
| Trainee | Natural persons who learn their job by practicing in our company to improve their professional knowledge and gain experience. |
| Shareholder/Partner | Persons who are shareholders/partners of Folkart Yapı Sanayi Ticaret Anonim Şirketi. |
| Authorized Person of the Company | Persons who are board members of Folkart Yapı Sanayi Ticaret Anonim Şirketi and other authorized persons. |
| Company Customer | Natural persons who use/have used the services provided by our company regardless of whether there is any contractual relationship with our company. |
| Group Company Customer | Persons whose personal data are obtained through group companies of Folkart Yapı Sanayi Ticaret Anonim Şirketi |
| Company Business Partner | Company Business Partners of natural persons not involved in categories such as Customer, Subcontractor and Supplier and are independent of our company with whom our company has a business relationship. |
| Business Partner | Business Partners of natural persons or legal persons not involved in categories such as Customer, Subcontractor and Supplier and are independent of our company with whom our company has a business relationship. |
| Authorized Person of Business Partner | Authorities of natural persons or legal persons not involved in categories such as Customer, Subcontractor and Supplier and are independent of our company with whom our company has a business relationship. |
| Employee of Business Partner | Employees of natural persons or legal persons not involved in categories such as Customer, Subcontractor and Supplier and are independent of our company with whom our company has a business relationship. |
| Subcontractor | Natural persons with whom our company has established a relationship between the primary employer and the sub-contractor through a contract. |
| Employee of Subcontractor | An identified/identifiable employee of natural persons or legal persons with whom our company has established a relationship between the primary employer and the sub-contractor through a contract. |
| Authorized Person of Subcontractor | Authorities of natural persons or legal persons with whom our company has established a relationship between the primary employer and the sub-contractor through a contract. |
| Supplier | Natural persons who provide input, raw materials or products to our company to provide a product or service. |
| Employee of Supplier | An identified/identifiable employees of natural persons or legal persons who provide input, raw materials or products to our company to provide a product or service. |
| Authorized Person of Supplier | Authorities of natural persons or legal persons who provide input, raw materials or products to our company to provide a product or service. |
| Financial Consultant | Natural persons who provide consultancy services to our company in financial matters within the framework of self-employment rules. |
| Potential Customer | Natural persons who have requested or are interested in using our products and services, or who have been assessed by the custom of trade and good faith for which they may have such interest. |
| Service Provider | Natural persons who manage the provision of a service or services to the Customer and provide the service or services. |
| Authorized Persons of Service Provider | Authorities of natural persons or legal persons who manage the provision of a service or services to the Customer and provide the service or services. |
| Visitor | All-natural persons who have entered the physical spaces owned by our company for various purposes or who have visited our websites for any purpose. |
| Third Parties | Other persons who are not covered by Folkart Yapı Sanayi Ticaret Anonim Şirketi Personal Data Protection and Processing Policy for Employees, which is prepared for company employees and by any other data subject groups in this Policy. (e.g. those who apply for claims and complaints, references) |
| Family Members of Employee / Authorized Person / Shareholder | Family members of Employee, Authorized Person and Shareholder of Folkart Yapı Sanayi Ticaret Anonim Şirketi |

# METHOD OF COLLECTING PERSONAL DATA AND CAUSE OF ACTION

## Method of Collecting Personal Data

Our company collects personal data for the purposes specified in Article 6.1 wholly or partly by automatic or non-automatic means; in all kinds of oral, written, electronic media; through, but not limited to, the following channels:

* Job applications,
* Customer information forms,
* Various documents submitted to the company,
* Mails and e-mails sent to the company,
* Call center,
* Company website,
* Social media tools,
* Third parties such as the person and companies who/which our Company provides service to or from, and business partners, subcontractors, companies that provide services/products and group companies,
* Employment companies and job-seeking portals,
* Mobile applications,
* Corporate communication accounts and devices,
* Information systems and devices,
* Security cameras,
* Fingerprint and face recognition systems (Authorized person of the company),
* Systems such as GPS, OGS, vehicle identification, and meal cards. (for Shareholders/Partners, Authorized Persons/Employees of Business Partners, Authorized Persons of the Company)

## Cause of Action

Our company collects personal data under Articles 5 and 6 of the Law for one of the following cause of actions:

* Explicit consent of the data subject,
* It is expressly permitted by any law;
* The related information is manifestly made public by the data subject herself/himself,
* It is necessary to process personal data of parties of a contract, provided that the processing is directly related to the execution or performance of the contract
* It is necessary to process personal data for our company to fulfill its legal obligation,
* It is necessary to process personal data for the institution, usage, or protection of a right,
* It is necessary to process personal data for the legitimate interests of our company, provided that the fundamental rights and freedoms of the data subject are not harmed.

# PROCESSING PURPOSES OF PERSONAL DATA

## Matching Data Subject Groups with the Processing Purposes Related to Personal Data Categories

Matching data subject groups described above with their processing purposes for personal data categories is provided below: (Natural persons can only be involved in one group.)

**Potential Employee**

*Data Categories*: Criminal Conviction and Security Measures, Security of Physical Space, Visual and Auditory Records, Communication, Identity, Professional Experience, Personnel Information, Health

*Processing Purposes:* Managing the Application Processes of Potential, Managing the Selection and Recruitment of Potential Employee/Trainee, Conducting Communication Activities, Ensuring Security of Physical Space, Conducting/Supervising Business Activities, Conducting Audit / Ethical Activities

**Trainee**

*Data Categories*:Identity, Communication, Security of Physical Space, Legal Process, Process Security, Finance, Security of Physical Space, Visual and Auditory Records, Professional Experience, Health

*Processing Purposes:* Conducting Emergency Activities, Managing Information Security Process, Managing the Selection and Recruitment of Potential Employee/Trainee, Fulfilling Obligations Arising from Employment Contract and Legislation for Employees, Providing Payment of Employees’ Salaries, Managing and Monitoring Productivity of Employees, Conducting Audit / Ethical Activities, Conducting Education Activities, Managing Access Authorization, Conducting Activities under the Legislation, Managing Finance and Accounting Process, Ensuring Security of Physical Space, Managing Assignment Process, Managing and Pursuing Legal Affairs, Conducting Communication Activities, Planning Human Resource Process, Conducting/Supervising Business Activities, Conducting Occupational Health / Safety Activities, Managing Performance Assessment Process, Keeping Staff Efforts Records, Managing Contract Process, Managing Wages Policy, Giving Information to Authorized Persons, Institutions and Organizations

**Shareholder/Partner**

*Data Categories:* Biometric Data, Finance, Security of Physical Space, Visual and Auditory Records, Legal Process, Communication, Identity, Location, Professional Experience, Personnel Information, Health

*Processing Purposes:* Conducting Emergency Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Employees, Conducting Audit / Ethical Activities, Conducting Education Activities, Conducting Activities under the Legislation, Managing Finance and Accounting Process, Ensuring Security of Physical Space Execute operations by the General Assembly/Board of Directors, Managing Assignment Process, Managing and Pursuing Legal Affairs, Conducting Communication Activities, Planning Human Resource Process, Conducting/Supervising Business Activities, Conducting Occupational Health / Safety Activities, Managing Business Continuity Activities, Making Reservations for Business Trips and Accommodations, Managing Contract Process , Ensuring the Security of Movable Property and Sources, Managing Wages Policy, Ensuring Security of Data Controller Operations, Managing Investment Process, Giving Information to Authorized Persons, Institutions and Organizations, Conducting Management Activities ,Conducting Management Process

**Authorized Person of the Company**

*Data Categories:* Identity, Communication, Personnel Information, Professional Experience, Finance, Visual and Auditory Records, Legal Process, Location, Process Security, Security of Physical Space, Health, Biometric Data

*Processing Purposes:* Conducting Emergency Activities, Managing Information Security Process, Fulfilling Obligations Arising from Employment Contract and Legislation for Employees, Managing and Monitoring Productivity of Employees, Conducting Audit / Ethical Activities, Conducting Education Activities, Managing Access Authorization, Conducting Activities under the Legislation, Managing Finance and Accounting Process, Ensuring Security of Physical Space, Executing Operations by the General Assembly/Board of Directors, Managing Assignment Process, Managing and Pursuing Legal Affairs, Conducting Communication Activities, Planning Human Resource Process, Conducting/Supervising Business Activities, Conducting Occupational Health / Safety Activities, Managing Business Continuity Activities, Managing Fiscal Service/Production and Operation Process of Goods / Services, Keeping Staff Efforts Records, Making Reservations for Business Trips and Accommodations, Managing Contract Process, Ensuring the Security of Movable Property and Sources, Managing Wages Policy, Ensuring Security of Data Controller Operations, Managing Investment Process, Giving Information to Authorized Persons, Institutions and Organizations, Conducting Management Activities

**Company Customer**

*Data Categories:* Identity, Communication, Finance, Legal Process, Communication Information, Visual and Auditory Records, Customer Operation

*Processing Purposes:* Conducting Audit / Ethical Activities, Conducting Activities under the Legislation, Managing Finance and Accounting Process, Managing and Pursuing Legal Affairs, Conducting Communication Activities, Conducting/Supervising Business Activities, Receiving and Evaluating Suggestions for Improvement of Business Process, Managing Business Continuity Activities, Managing After Sales Support Process of Goods / Services Managing Sale Process of Goods / Services, Managing Fiscal Service/Production and Operation Process of Goods / Services, Managing Customer Relationship Management Process, Conducting Activities Related to Customer Content, Managing Organizations and Events, Providing Payment Transactions, Managing Advertisement/Campaign/Promotion, Managing Contract Process, Managing Strategic Planning Activities, Following Demands/Complaints, Managing Wages Policy, Managing Goods / Services / Marketing Process, Managing Investment Process, Giving Information to Authorized Persons, Institutions and Organizations, Conducting Management Process

**Group Company Customer**

*Data Categories:* Identity, Communication, Finance, Visual and Auditory Records, Legal Process, Communication Information, Customer Operation

*Processing Purposes:* Conducting Audit / Ethical Activities, Conducting Activities under the Legislation, Managing Finance and Accounting Process, Managing and Pursuing Legal Affairs, Conducting Communication Activities, Conducting/Supervising Business Activities Receiving and Evaluating Suggestions for Improvement of Business Process, Managing Business Continuity Activities, Managing After Sales Support Process of Goods / Services Managing Sale Process of Goods / Services, Managing Fiscal Service/Production and Operation Process of Goods / Services, Managing Customer Relationship Management Process, Conducting Activities Related to Customer Content, Providing Payment Transactions, Managing Contract Process, Managing Strategic Planning Activities, Following Demands/Complaints, Managing Wages Policy, Managing Goods / Services / Marketing Process, Managing Investment Process, Giving Information to Authorized Persons, Institutions and Organizations, Conducting Management Process

**Business Partner**

*Data Categories:* Identity, Communication, Personnel Information, Finance, Visual and Auditory Records, Professional Experience, Communication Information, Health, Criminal Conviction and Security Measures

*Processing Purposes:* Conducting Emergency Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Employees, Conducting Audit / Ethical Activities, Conducting Education Activities, Conducting Activities under the Legislation, Managing Finance and Accounting Process, Managing Assignment Process, Managing Internal Audit/Investigation/Intelligence Activities, Conducting Communication Activities, Conducting/Supervising Business Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Business Partner Employees, Fulfilling Obligations to the Business Partner, Conducting Occupational Health / Safety Activities, Receiving and Evaluating Suggestions for Improvement of Business Process*,* Managing Business Continuity Activities, Managing Fiscal Service/Production and Operation Process of Goods / Services, Managing Contract Process, Managing Strategic Planning Activities, Ensuring Security of Data Controller Operations, Managing Investment Activities, Giving Information to Authorized Persons, Institutions and Organizations, Conducting Management Activities

**Authorized Person of Business Partner**

*Data Categories:* Identity, Communication, Personnel Information, Finance, Visual and Auditory Information, Location, Professional Experience, Legal Process, Communication Information, Security of Physical Space, Criminal Conviction and Security Measures

*Processing Purposes:* Conducting Audit / Ethical Activities, Conducting Activities under the Legislation, Managing Finance and Accounting Process, Ensuring Security of Physical Space, Managing Assignment Process, Managing and Pursuing Legal Affairs, Managing Internal Audit/Investigation/Intelligence Activities, Conducting Communication Activities, Conducting/Supervising Business Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Business Partner Employees, Fulfilling Obligations to the Business Partner, Receiving and Evaluating Suggestions for Improvement of Business Process, Managing Business Continuity Activities, Managing Fiscal Service/Production and Operation Process of Goods / Services, Managing Fiscal Service/Production, Managing After Sales Support Process of Goods / Services Managing Sale Process of Goods / Services and Operation Process of Goods / Services, Providing Payment Transactions, Managing Contract Process, Ensuring the Security of Movable Property and Sources, Managing Wages Policy, Ensuring Security of Data Controller Operations, Managing Investment Process, Giving Information to Authorized Persons, Institutions and Organizations, Conducting Management Activities

**Employee of Business Partner**

*Data Categories:* Identity, Communication, Personnel Information, Finance, Professional Experience, Legal Process, Visual and Auditory Records, Security of Physical Space, Location, Health, Criminal Conviction and Security Measures

*Processing Purposes:* Conducting Emergency Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Employees, Conducting Audit / Ethical Activities, Conducting Education Activities, Conducting Activities under the Legislation, Managing Finance and Accounting Process, Ensuring Security of Physical Space, Managing Assignment Process, Managing and Pursuing Legal Affairs, Conducting Communication Activities, Conducting/Supervising Business Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Business Partner Employees, Fulfilling Obligations to the Business Partner ,Conducting Occupational Health / Safety Activities, Managing Business Continuity Activities, Managing Fiscal Service/Production and Operation Process, Managing Contract Process, Ensuring the Security of Movable Property and Sources, Ensuring Security of Data Controller Operations, Giving Information to Authorized Persons, Institutions and Organizations

**Subcontractor**

*Data Categories*: Identity, Communication, Personnel Information, Finance, Professional Experience, Visual and Auditory Information, Communication Information, Health, Criminal Conviction and Security Measures

*Processing Purposes:* Conducting Emergency Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Employees, Conducting Audit / Ethical Activities, Conducting Education Activities, Conducting Activities under the Legislation, Managing Finance and Accounting Process, Managing Assignment Process, Managing Internal Audit/Investigation/Intelligence Activities, Conducting Communication Activities, Conducting/Supervising Business Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Business Partner Employees, Fulfilling Obligations to the Business Partner, Conducting Occupational Health / Safety Activities, Receiving and Evaluating Suggestions for Improvement of Business Process, Managing Business Continuity Activities, Managing Fiscal Service/Production and Operation Process of Goods / Services, Managing Contract Process, Managing Strategic Planning Activities, Ensuring Security of Data Controller Operations, Managing Investment Activities, Giving Information to Authorized Persons, Institutions and Organizations, Conducting Management Activities

**Employee of Subcontractor**

*Data Categories:* Identity, Communication, Personnel Information, Finance, Legal Process, Professional Experience, Visual and Auditory Records, Security of Physical Space, Health, Criminal Conviction and Security Measures

*Processing Purposes:* Conducting Emergency Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Employees, Managing and Monitoring Productivity of Employees, Conducting Audit / Ethical Activities, Conducting Education Activities, Conducting Activities under the Legislation, Managing Finance and Accounting Process, Ensuring Security of Physical Space, Managing Assignment Process, Managing and Pursuing Legal Affairs, Conducting Communication Activities, Planning Human Resource Process, Fulfilling Obligations arising from Employment Contract Legislation ,Conducting/Supervising Business Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Business Partner Employees, Fulfilling Obligations to the Business Partner, Conducting Occupational Health / Safety Activities, Managing Fiscal Service/Production and Operation Process, Keeping Staff Efforts Records, Managing Contract Process, Giving Information to Authorized Persons, Institutions and Organizations

**Authorized Person of Subcontractor**

*Data Categories:* Identity, Communication, Personnel Information, Finance, Legal Process, Professional Experience, Communication Information, Visual and Auditory Information, Security of Physical Space, Criminal Conviction and Security Measures

*Processing Purposes:* Conducting Audit / Ethical Activities, Conducting Activities under the Legislation, Managing Finance and Accounting Process, Ensuring Security of Physical Space, Managing Assignment Process, Managing and Pursuing Legal Affairs, Managing Internal Audit/Investigation/Intelligence Activities, Conducting Communication Activities, Conducting/Supervising Business Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Business Partner Employees, Fulfilling Obligations to the Business Partner, Receiving and Evaluating Suggestions for Improvement of Business Process, Managing Business Continuity Activities, Managing Production and Operation Process of Goods / Services, Managing Fiscal Service/Production and Operation Process of Goods / Services, Providing Payment Transactions, Managing Contract Process, Managing Wages Policy, Ensuring Security of Data Controller Operation, Managing Investment Process, Giving Information to Authorized Persons, Institutions and Organizations, Conducting Management Activities

**Supplier**

*Data Categories:* Identity, Communication, Personnel Information, Finance, Professional Experience, Communication Information, Visual and Auditory Information, Health, Criminal Conviction and Security Measures

*Processing Purposes:* Conducting Emergency Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Employees, Conducting Audit / Ethical Activities, Conducting Education Activities, Conducting Activities under the Legislation, Managing Finance and Accounting Process, Managing Assignment Process, Managing Internal Audit/Investigation/Intelligence Activities, Conducting Communication Activities ,Conducting/Supervising Business Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Business Partner Employees, Fulfilling Obligations to the Business Partner, Managing Occupational Health Safety Activities, Receiving and Evaluating Suggestions for Improvement of Business Process, Managing Business Continuity Activities , Managing Production and Operation Process of Goods / Services, Managing Contract Process, Managing Strategic Planning Activities, Ensuring Security of Data Controller Operations, Managing Investment Activities, Giving Information to Authorized Persons, Institutions and Organizations, Conducting Management Activities

**Employee of Supplier**

*Data Categories:* Identity, Communication, Personnel Information, Finance, Visual and Auditory Records, Legal Process, Security of Physical Space, Professional Experience, Health, Criminal Conviction and Security Measures

*Processing Purposes:* Conducting Emergency Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Employees, Conducting Audit / Ethical Activities, Conducting Education Activities, Conducting Activities under the Legislation, Managing Finance and Accounting Process, Ensuring Security of Physical Space, Managing Assignment Process, Managing and Pursuing Legal Affairs, Conducting Communication Activities, Conducting/Supervising Business Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Business Partner Employees, Fulfilling Obligations to the Business Partner, Managing Occupational Health Safety Activities, Managing Production and Operation Process of Goods / Services, Managing Contract Process, Giving Information to Authorized Persons, Institutions and Organizations

**Authorized Person of Supplier**

*Data Categories:* Identity, Communication, Personnel Information, Finance, Visual and Auditory Information, Security of Physical Space, Legal Process, Communication Information, Professional Experience, Criminal Conviction and Security Measures

*Processing Purposes:* Conducting Audit / Ethical Activities, Conducting Activities under the Legislation, Managing Finance and Accounting Process, Ensuring Security of Physical Space, Managing Assignment Process, Managing and Pursuing Legal Affairs, Managing Internal Audit/Investigation/Intelligence Activities, Conducting Communication Activities, Conducting/Supervising Business Activities, Fulfilling Obligations Arising from Employment Contract and Legislation for Business Partner Employees, Fulfilling Obligations to the Business Partner, Receiving and Evaluating Suggestions for Improvement of Business Process, Managing Business Continuity Activities, Managing Fiscal Service/Production and Operation Process of Goods / Services, Providing Payment Transactions, Managing Contract Process, Managing Wages Policy, Ensuring Security of Data Controller Operations, Managing Investment Process, Giving Information to Authorized Persons, Institutions and Organizations, Conducting Management Activities

**Potential Customer**

*Data Categories:* Identity, Communication, Finance, Customer Operation, Visual and Auditory Records, Communication Information

*Processing Purposes:* Managing Finance and Accounting Process, Conducting Communication Activities, Conducting/Supervising Business Activities, Receiving and Evaluating Suggestions for Improvement of Business Process, Managing Fiscal Service/Production and Operation Process of Goods / Services, Managing Customer Relationship Management Process, Managing Organizations and Events, Managing Marketing Analysis Studies, Managing Advertisement/Campaign/Promotion, Managing Contract Process, Managing Goods / Services / Marketing Process

**Service Provider**

*Data Categories:* Identity, Communication, Personnel Information, Finance, Communication Information, Visual and Auditory Information, Professional Experience

*Processing Purposes:* Conducting Audit / Ethical Activities, Managing Finance and Accounting Process, Conducting Communication Activities, Conducting/Supervising Business Activities, Managing Business Continuity Activities, Managing Fiscal Service/Production and Operation Process of Goods / Services Managing Contract Process, Managing Strategic Planning Activities, Managing Wages Policy, Managing Investment Activities, Conducting Management Activities

**Authorized Person of Service Provider**

*Data Categories:* Identity, Communication, Finance, Personnel Information, Professional Experience

*Processing Purposes:* Managing Finance and Accounting Process Conducting Communication Activities, Conducting/Supervising Business Activities, Managing Business Continuity Activities, Managing Fiscal Service/Production and Operation Process of Goods / Services, Managing Contract Process, Managing Investment Process

**Financial Consultant**

*Data Categories:* Identity, Communication

*Processing Purposes:* Conducting Activities under the Legislation, Managing Finance and Accounting Process, Managing and Pursuing Legal Affairs, Conducting/Supervising Business Activities, Managing Contract Process, Giving Information to Authorized Persons, Institutions and Organizations

**Visitor**

*Data Categories:* Identity, Communication, Visual and Auditory Information, Security of Physical Space, Process Security, Communication Information

*Processing Purposes:* Managing Information Security Process, Conducting Audit / Ethical Activities, Conducting Activities under the Legislation, Managing Loyalty Process to Company/Product/Services, Ensuring Security of Physical Space, Conducting Communication Activities, Conducting/Supervising Business Activities, Managing Fiscal Service/Production and Operation Process of Goods / Services, Managing Customer Relationship Management Process, Conducting Customer Relationship Management , Managing Organizations and Events, Managing Marketing Analysis Studies, Managing Advertisement/Campaign/Promotion, Managing Goods / Services / Marketing Process, Creating and Following Visitor Records

**Third Parties**

*Data Categories:* Identity, Communication, Legal Process

*Processing Purposes:* Managing the Selection and Recruitment of Potential Employee/Trainee, Managing the Application Processes of Potential, Conducting Activities under the Legislation, Managing and Pursuing Legal Affairs, Conducting Communication Activities, Conducting/Supervising Business Activities, Managing Contract Process, Giving Information to Authorized Persons, Institutions and Organizations

**Family Members of Employee/Authorized Person/Shareholder**

*Data Categories:* Identity, Communication, Finance

*Processing Purposes:* Conducting Emergency Activities Fulfilling Obligations Arising from Employment Contract and Legislation for Employees, Managing Ancillary Rights and Benefits Processes for Employees, Managing Ancillary Rights and Benefits Processes for Employees, Conducting Audit / Ethical Activities, Conducting Activities under the Legislation, Managing Finance and Accounting Process, Ensuring Security of Physical Space, Managing and Pursuing Legal Affairs, Conducting Communication Activities, Planning Human Resource Process, Conducting/Supervising Business Activities, Conducting Occupational Health / Safety Activities, Managing Risk Management Process, Giving Information to Authorized Persons, Institutions and Organization.

* 1. **Personal Data Processing Performed in Physical Spaces**

To ensure security in our company’s buildings and facilities, entrances and exits are recorded and public areas are monitored with cameras. There is information about this in the areas where the camera is monitored.

Under the Law on the Regulation of Internet Publications and Fight against Crimes Committed through These Publications and other legislation, records regarding internet access provided in our company’s buildings and facilities are kept. These records may be shared with authorized public institutions and organizations upon request and may be used for the fulfillment of relevant legal obligations in supervision if necessary.

* 1. **Personal Data Processing Performed on the Website**

Traffic information of online visitors who visit our website is processed automatically to manage information security processes. On the other hand, under Law No. 5651 and other legislation, hosting providers are obliged to record and store website traffic information.

Detailed descriptions of personal data processed through the website are available on the relevant website.

* 1. **Personal Data Processing Performed Through Communication**

Communication performed through the channels such as call center, mail, e-mail, etc. are supervised and recorded to conduct/supervise business activities and follow demands/complaints.

Relevant persons are required to use these channels only in the context of their business activities.

# TRANSFER PURPOSES OF PERSONAL DATA AND RECIPIENTS

## Transfer Purposes of Personal Data

Our company transfers personal data under the conditions set out in Articles 8 and 9 of the Law for the following purposes:

* Conducting Emergency Activities,
* Carrying out loan works by banks
* Managing Information Security Process
* Managing the Selection and Recruitment of Potential Employee/Trainee
* Managing the Application Processes of Potential
* Fulfilling Obligations Arising from Employment Contract and Legislation for Employees,
* Managing Ancillary Rights and Benefits Processes for Employees,
* Managing and Monitoring Productivity of Employees,
* Conducting Audit / Ethical Activities,
* Conducting Activities under the Legislation,
* Managing Finance and Accounting Process,
* Ensuring Security of Physical Space,
* Execute operations by the General Assembly/Board of Directors,
* Managing Assignment Process
* Managing and Pursuing Legal Affairs,
* Managing Internal Audit/Investigation/Intelligence Activities,
* Conducting Communication Activities
* Planning Human Resource Process
* Conducting/Supervising Business Activities,
* Fulfilling Obligations Arising from Employment Contract and Legislation for Business Partner Employees,
* Fulfilling Obligations to the Business Partner,
* Conducting Occupational Health / Safety Activities,
* Receiving and Evaluating Suggestions for Improvement of Business Process,
* Managing Business Continuity Activities,
* Managing Fiscal Service/Production,
* Managing After Sales Support Process of Goods / Services Managing Sale Process of Goods / Services,
* Managing Operation Process of Goods / Services,
* Conducting Customer Relationship Management,
* Conducting Activities Related to Customer Content,
* Managing Organizations and Events,
* Providing Payment Transactions
* Managing Performance Assessment Process,
* Keeping staff efforts records,
* Making Salary and Expense Payments of Staff and Partners,
* Making Reservations for Business Trips and Accommodations,
* Managing Contract Process,
* Managing Strategic Planning Activities,
* Following Demands/Complaints,
* Ensuring the Security of Movable Property and Sources,
* Managing Wages Policy,
* Managing Goods / Services / Marketing Process
* Ensuring Security of Data Controller Operations
* Managing Investment Process,
* Giving Information to Authorized Persons, Institutions and Organizations,
* Conducting Management Process,
* Creating and Following Visitor Records

## Recipients

Our Company may transfer personal data to the following individuals and organizations limited to data subject groups and data required by the purpose of transfer:

* Natural persons or legal person
* Shareholders,
* Business Partners,
* Participation and Subsidiary,
* Community/Group Companies
* Institutions and Organizations,
* Judicial Authorities,
* Independent Audit Firm,
* Banks
* ÇSGB,
* Companies Providing Auditing and Accounting Services,
* Government Agencies
* Factoring Companies
* Financial Institutions,
* Airline Company,
* Law Firm
* İŞ-KUR
* Hotels
* Official Government Agencies
* Healthcare Organizations
* SGK,
* Insurance Companies,
* Subcontractors
* Tax Administration
* Authorized Doctors
* Authorized Travel Agency

# DESTRUCTION AND STORAGE PERIODS OF PERSONAL DATA

## Destruction of Personal Data

Without prejudice to the provisions of other laws relating to the destruction of personal data, our company deletes, destroys or anonymizes personal data processed under this Law and other provisions of the Law at the request of the relevant person, according to Personal Data Storage and Destruction Policy, if the reasons for processing are eliminated.

The deletion of personal data refers to the process of making personal data inaccessible and unusable for the users concerned in any way.

Destruction of personal data refers to the process of making personal data inaccessible, irreversible, and non-reusable by anyone.

Anonymization of personal data refers to the process of making personal data impossible to relate to a natural person whose identity is identified or identifiable under any circumstances, even if it is matched with other data by techniques such as masking, variable extraction, generalization, etc.

## Storage Periods of Personal Data

Our company stores personal data following the periods prescribed by the Law and other legislation. If there is no storage period prescribed in the Laws and other legislation, personal data is stored under our company’s Personal Data Storage and Destruction Policy for the required time to achieve the purpose of processing that personal data, then it is deleted, destroyed or anonymized within the framework of periodic destruction periods.

# INFORMING DATA SUBJECTS AND THEIR RIGHTS UNDER THE LAW OF KVK

## Informing Data Subjects

Under Article 10 of the KVK Law, our company provides information about the persons involved in obtaining personal data. In this context, it clarifies the identity of the company representative, the purpose for which the personal data will be processed, to whom and for what purpose it may be transferred, the method of collection and cause of action, and the rights of the data subject.

## Cases in which the Policy and the Law shall not apply wholly or partly

The provisions of this Policy and Law shall not apply in the following cases:

* Processing of personal data by natural persons entirely within the scope of activities related to them or their family members living in the same residence, provided that it is not given to third parties and that data security obligations are complied with,
* Processing of personal data for purposes such as research, planning and statistics by anonymized with official statistics,
* Processing of personal data for art, history, literature or scientific purposes or within the scope of freedom of expression, provided that it does not violate national defense, national security, public security, public order, economic security, right to privacy or personal rights or not constitute a crime,
* Processing of personal data within the scope of preventive, protective and intelligence activities conducted by public institutions and organizations authorized by Law to ensure national defense, national security, public security, public order or economic security,
* Processing of personal data by judicial or executive authorities concerning investigations, prosecutions, trials, or executions.

Under and proportionate to the purpose and basic principles of this Policy and Law, Article 10 regulating the informing obligation of the data controller, Article 11 regulating the rights of the data subject, except the right to claim damages, and Article 16 regulating the obligation to Registry of Data Controllers shall not apply in the following cases:

* It is necessary to process personal data to prevent or investigate a crime,
* Processing of personal data manifestly made public by the data subject,
* It is necessary to process personal data for the supervision or regulation duties and disciplinary investigation or prosecution by the authorized institutions and organizations and professional organizations of the nature of public institutions, based on the authority given by the Law,
* It is necessary to process personal data to protect the economic and financial interests of the Government concerning budget, tax, and fiscal matters.

## Rights of the Data Subject under the Law of KVK

Under Article 10 of the Law, our company informs data subjects about their rights, provides guidance on how to exercise these rights, and performs the necessary internal procedures, administrative and technical arrangements for all these. According to Article 11 of the Law, data subjects have the right to:

* Learn whether their data is processed,
* Request related information if their data is processed,
* Learn the purposes for processing personal data and whether it is used accordingly,
* Know the third parties to whom their data is transferred domestically or abroad,
* Request the rectification of their data if it is processed incompletely or improperly,
* Request the deletion or destruction of personal data under the Article 7 of the Law,
* Request the third parties who received personal data of the data subject to be notified about the transactions made (rectification and destruction) under Article 11 (d) and (e) of the Law,
* Object to the outcome against the persons themselves by analyzing the processed data exclusively through automated systems,
* Claim for damages if personal data is damaged due to illegal processing.

Requests and applications related to the enforcement of the Law can be submitted in person or can be sent via Notary to the address “*Manas Bulvarı Adalet Mahallesi No:47 K:43 Bayraklı/İzmir*” by filling the application form on our website (www.folkart.com.tr). They can also be sent via registered e-mail address (*folkartyapi@hs01.kep.tr)*, or using a secure electronic signature or mobile signature.

Requests and applications can also be sent to the address [info@folkart.com.tr](mailto:info@folkart.com.tr)if there is an e-mail previously notified to our company by the data subject and registered in the company’s system.

The following information is obligatory in requests and applications:

* First name, last name, and signature if the application is in writing,
* Turkish National Identity Number for citizens of the Republic of Turkey, nationality, and passport number (national identification number if applicable) for other nationalities.
* Permanent address or business address based for notifications,
* E-mail address, phone and fax number if applicable to the notification,
* Subject

Information and related documents should be attached to the application.

Our company shall respond to the requests in the application free of charge as soon as possible and within thirty days at the latest, depending on the nature of the request. However; if the transaction requires an additional cost, the fee in the tariff determined by the Board may be charged.

Our company may accept the request or reject it by explaining the reason and informs the data subject in written or electronically. If the request in the application is accepted, our company shall fulfill the requirements as soon as possible and inform the data subject. If the application is caused by the error of our company, the fee shall be refunded to the data subject.

If the application is rejected, the response is insufficient or the application is not responded in due time, the data subject has the right to make a complaint to the Board within thirty days from the date of receipt and, in any case, within sixty days from the date of application.